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## Quick Links

[RMHP Community Website](#)

[ACC Provider Information](#)

[Medicaid Provider Help](#)

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## About Rocky Mountain Health Plans

[Rocky Mountain Health Plans \(RMHP\)](#) is an independent, not-for-profit health benefits provider that has served the health care needs of Coloradans for more than 30 years.

As an active partner with the Colorado Medicaid Accountable Care Collaborative, Rocky Mountain Health Plans (RMHP) is contracted with the Colorado Department of Health Care Policy and Financing to serve as the Regional Care Collaborative Organization (RCCO) for Region 1.

Region 1 includes the following 22 counties: Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, La Plata, Larimer, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, and Summit.

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## Greetings!

Thank you for your interest and support! Please read on for noteworthy information and updates on the Accountable Care Collaborative.

## Medicaid and CHP+ Provider Revalidation

New federal regulations established by CMS require enhanced screening and revalidation of all Medicare, Medicaid, and CHP+ providers, nation-wide. **PLEASE NOTE:** This is a condition of being a Medicaid provider, and is **not** specific to being an RCCO or Prime participating provider.

**Beginning September 15, 2015**, all Colorado providers who would like to continue, or begin, providing services to Medicaid and CHP+ members after March 31, 2016, will be required to enroll and revalidate their licensure and business information under new federal enrollment screening criteria. The Department of Healthcare Policy and Financing has posted information on the provider screening rule [on its website](#); click on the Federal Provider Screening Regulations link.

### Timeline

Existing Colorado Medicaid and CHP+ providers will begin revalidation/enrollment on September 15, 2015. To help all existing providers meet the **March 31, 2016** deadline, the Department has grouped counties together to initiate a series of revalidation/enrollment 'waves' by county. A map showing the county waves/groups and a schedule of when each wave can begin their revalidation/enrollment is available on the [Provider Resources web page](#).

Providers are strongly encouraged to start preparing now by gathering documentation that will be needed to begin the revalidation/enrollment process:

- Obtain a [National Provider Identifier \(NPI\)](#).
- Make electronic copies of certifications and licensures.

The Department has created a general '[Provider Enrollment Checklist](#)' with the information providers will need to have ready. The checklist and a number of helpful FAQs can be found on the [Provider Resources web page](#). Providers are encouraged to visit the website often as this information is updated frequently.

### Daily Revalidation Webinars

The Department will be hosting Revalidation & Enrollment webinars every business day in August 2015.

- Who: All interested providers
- What: Revalidation presentation, then open Q&A
- When: Every day from 1:00 - 2:00 p.m. Mountain Time
- Where: Online via webinar

Please visit the [Department's Training Catalog](#) to register.

### Enrollment Application Training

Online self-paced training for the new Colorado Online Provider Enrollment (OPE) tool.

- Who: All interested providers

- What: Walk-through of the new Online Provider Enrollment tool
- When: Modules available online anytime beginning August 24, 2015
- Where: Online via eLearning modules

Please visit the [Provider Resources](#) page to register. Registration opens on Monday, August 3, 2015.

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### Medicare Basics Training Webinar for Providers on August 4

The Department of Healthcare Policy and Financing will be hosting a webinar covering Medicare Basics in the Medicare-Medicaid Program (MMP) on August 4th. Please see details below.

- What: Medicare Basics Training Webinar for ACC Medicare-Medicaid Program (MMP) Providers.

The webinar will focus on general Medicare and Medicaid coverage guidelines. Additionally, the training will provide an overview of MMP coverage scenarios. The goal of this training webinar is to help both RCCOs and Medicare-Medicaid providers further their understanding of how Medicare works for Medicare-Medicaid Enrollees in Colorado.

- When: Tuesday, August 4, 2015 12:00- 1:15 p.m. Mountain Time
- Who: For RCCOs and Medicare-Medicaid Providers
- [Register here](#)

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### ACC Enhanced Primary Care Program Updates

The Accountable Care Collaborative (ACC) offers additional payment to Primary Care Medical Providers (PCMPs) that meet certain enhanced standards as a patient-centered medical home.

PCMPs that were certified as meeting these standards for Fiscal Year 2014-2015 (July 2014 - June 2015) will receive a certificate of recognition in the mail in the coming weeks, and can expect to receive their lump sum payment via electronic remittance from the Department of Healthcare Policy and Financing in late August or early September.

We are pleased to share that the program will be continuing for Fiscal Year 2015-2016 with the same criteria. PCMPs that were certified for Fiscal Year 2014-2015 are eligible for the enhanced payment for Fiscal Year 2015-2016 (July 2015 - June 2016) and do not need to submit a new application.

**Providers that have not yet been certified and wish to participate for Fiscal Year 2015-2016 can begin submitting their applications to us at any time.**

Please contact Nicole Konkoly at (303) 967-2004 or [nicole.konkoly@rmhp.org](mailto:nicole.konkoly@rmhp.org) to learn more.

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### New State Medicaid Prior Authorization Request (PAR) Vendor Effective September 1, 2015

eQHealth Solutions was selected by the Department of Healthcare Policy and Financing to provide utilization management services beginning September 1, 2015. eQHealth will review and authorize prior authorization requests (PARs) for the [ColoradoPAR Program](#).

The ColoradoPAR Program reviews PARs for the following categories of services and supplies:

- Audiology
- Diagnostics imaging
- Durable medical equipment (DME)
- Inpatient out-of-state admissions
- Medical services including transplant and bariatric surgery
- Physical & occupational therapy
- Pediatric long term home health (LTHH)
- Private duty nursing
- Synagis®
- Vision

eQHealth will help modernize the ColoradoPAR Program to improve provider satisfaction and client

Program to improve provider satisfaction and client access to appropriate care. Plans to improve the ColoradoPAR Program include:

- State of the art online provider PAR portal
- Improved turnaround times, including PAR revision requests
- Initiating contact with ordering physicians for a Peer-To-Peer (physician-to-physician) review prior to issuing a PAR denial
- Dedicated staff for provider relations and outreach
- Email communication to providers containing important information, including specific information for provider specialties (i.e. LTHH, DME, Audiology)

#### **Current ColoradoPAR Provider Portal: CareWebQI**

**At this time, providers should continue to submit online PARs using the current provider portal, [CareWebQI](#).** Please watch for a special Provider Bulletin with detailed information on dates when PARs can no longer be submitted to CareWebQI.

#### **Future ColoradoPAR Provider Portal: eQSuite®**

eQSuite(R) is eQHealth Solutions' proprietary, web-based, HIPAA-compliant prior authorization request system, which offers providers 24/7 accessibility to the information and functions providers need.

#### **eQSuite® Webinars**

eQHealth Solutions will begin offering general and customized webinar trainings beginning Monday, August 17.

**Providers must register for eQSuite® trainings at [co.eqhs.org](http://co.eqhs.org) beginning the first week of August.**

- Webinars will be held multiple times per weekday, as well as nights and some Saturdays, to accommodate providers' busy schedules.
- Webinars for each PAR type will be recorded and available for review at a later date.
- There are no attendance limitations. Providers are encouraged to attend more than one training if they feel a follow-up session is needed.
- Attendees will receive an email following each webinar that can be used for questions. Questions will be answered and posted to a FAQ sheet available to all providers.

Please continue to look for updates regarding this transition in future [Provider Bulletins](#), At-A-Glance newsletters, on [CareWebQI](#), [ColoradoPAR.com](#), [co.eqhs.org](http://co.eqhs.org), and the [Department's PAR information site](#).

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### **Diabetes Self-Management Education Coverage**

Effective July 1, 2015, Medicaid has opened up two diabetes education G codes. This will offer members with diabetes more opportunities to learn about how to manage this chronic health condition. Medicaid members with a diagnosis of diabetes type 1, 2, or gestational diabetes are eligible for the classes.

Providers interested in billing for these services must become an accredited program provider recognized by the American Diabetes Association's Education Recognition Program (ERP) or the American Association of Diabetes Educators' Diabetes Education Accreditation Program (DEAP).

For further information on accreditation, providers should contact one of the following:

Association of Diabetes Educators (AADE)

<http://www.diabeteseducator.org>

(800) 338-3633

American Diabetes Association (ADA)

<http://www.diabetes.org>

1-800-DIABETES

Please contact [Christine Fallabel](#) with the Department of Healthcare Policy and Financing, for more information on this benefit or provider accreditation.

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### **Long Acting Reproductive Contraceptives at Rural Health Clinics**

Colorado Medicaid received approval from CMS to pay Rural Health Clinics (RHCs) for

Long Acting Reproductive Contraceptives (LARC)

Long Acting Reproductive Contraceptives (LARCs) separately from the visit reimbursement. An RHC will be able to submit claims for the visit and a separate CMS 1500 claim for the reproductive device.

A Department of Healthcare Policy and Financing bulletin article will be published later this year explaining the change and describing how RHCs will bill for the LARC. For further information contact [Richard Delaney](#) or [Melanie Reece](#) with the Department of Healthcare Policy and Financing.

Thank you for your commitment to serving as a Medical Home for RCCO Members and ensuring the success of the Medicaid ACC program. Please [contact us](#) at any time with questions or feedback.

Sincerely,

The Accountable Care  
Collaborative Team,  
Rocky Mountain Health Plans



[Update your Email Preferences](#)

Have a question, comment, concern or compliment? Please contact [The Accountable Care Collaborative Team](#).

Please add [noreply@email.rmhp.org](mailto:noreply@email.rmhp.org) your email address book.

This email was sent to: [nicole.konkoly@rmhp.org](mailto:nicole.konkoly@rmhp.org)

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