



---

## Quick Links

[RMHP Community Website](#)

[ACC Provider Information](#)

[Medicaid Provider Help](#)

---

## About Rocky Mountain Health Plans

[Rocky Mountain Health Plans \(RMHP\)](#) is an independent, not-for-profit health benefits provider that has served the health care needs of Coloradans for more than 30 years.

As an active partner with the Colorado Medicaid Accountable Care Collaborative, Rocky Mountain Health Plans (RMHP) is contracted with the Colorado Department of Health Care Policy and Financing to serve as the Regional Care Collaborative Organization (RCCO) for Region 1.

Region 1 includes the following 22 counties: Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, La Plata, Larimer, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, and Summit.

## Greetings!

Thank you for your interest and support! Please read on for noteworthy information and updates on the Accountable Care Collaborative.

---

## RCCO Updates

### Important Reminder: Please Report Any Dismissals of RCCO Members to Your RCCO

As a Regional Care Collaborative Organization (RCCO), we at Rocky Mountain Health Plans are fully committed to ensuring that Accountable Care Collaborative (ACC) members are cared for in the setting that best meets their needs.

We understand that from time to time practices may dismiss patients from their practice and/or transfer care and management of a patient to another provider due to very legitimate reasons.

In cases involving ACC members, it is our responsibility as a RCCO to assist those patients in finding another primary care provider, as well as to report the dismissal to the Department of Health Care Policy and Financing (HCPF). Reporting this information to HCPF will enable HCPF to remove the member(s) from your attribution panel.

In order to do this, we need your cooperation and support.

**Beginning now, and on a monthly basis going forward, we are requesting that you provide us with information on ACC members who have been dismissed from your practice.**

For this request, please provide us with information on ACC members who have been dismissed from your practice, for any reason, for the calendar year-to-date. Along with the member's name and State Medicaid ID #, please include relevant documentation - e.g. termination notice letter that was sent to the member.

Going forward, we ask that you provide us with information on any members who have been dismissed from your practice during the past month. We will send a monthly email notification to remind you of the request.

Please send this information in a confidential email to: [CS.leads@rmhp.org](mailto:CS.leads@rmhp.org)

Please put: "Patient Dismissal" in the subject field of the email.

Please contact your Provider Relations Representative with any questions about this request.

---

### Colorado Medicaid Dental Program Launches New Primary Care Provider Integration Program

Colorado Medicaid has contracted with [DentaQuest](#) to administer the Colorado Medicaid Dental Program for children and adults.

DentaQuest is currently rolling out the Primary Care Provider (PCP) Integration Program, a unique way to connect your Medicaid patients with dental services. Through this program, PCPs will have access to educational materials highlighting the importance of dental care. These materials should be distributed during wellness visits, and serve as a reminder for parents to take their children to their dental provider every 6 months for a dental exam. They also provide information on accessing a Medicaid Dental Provider and DentaQuest's toll free member support line. This program is a wonderful support to the mission of [Cavity Free at Three](#), which allows trained Primary

[Cavity Free at Three](#), which allows trained Primary Care Providers to provide, and be reimbursed for, specific oral evaluation and preventive procedures for their clients ages 0- 20 years old.

If you would like more information about this program including order information, and/or any of DentaQuest's member outreach and education programs, please call DentaQuest Outreach and Education Coordinator, Nancy Greene at 303-349-3439. For more information about the Colorado Medicaid Dental Program, please visit the [DentaQuest Colorado Medicaid webpage](#).

---

#### **Parking Placards for Persons with a Disability**

The Department of Healthcare Policy and Financing (the Department) is conducting a large marketing push aimed at raising awareness about inappropriate use of parking spaces that are reserved for persons with a disability. The push will include ads running on local radio, information on certain websites, and signs on buses.

The Department is working with the Colorado Academy of Family Physicians to have this topic become a continuing education credit and is developing a "physician to physician" letter to help inform and influence providers about when it is and isn't appropriate to issue the applications allowing someone access to a placard. The letter includes the following:

Medical colleagues: We are asking for your help. You are our first line of defense to help stop abuse. If you have applications in your office, as I do, please note that this year they have changed and be sure that you have a copy dated 1/1/15 or later. Also:

- *Please make sure the applications are distributed only to persons who meet the specific criteria on the form.*
- *Each disabled family/person should get one form.*
- *The DMV will distribute 2 plates, placards or one of each.*
- *Please sign for the shortest span needed - 90 day forms can be renewed for one additional 90 day span.*

Again, protect yourself and your patients. Know what you are signing. If knowingly misused or falsely signed, you can be fined up to \$500,000 for a class 4 felony, or \$1,000 for a class 1 misdemeanor. The bottom line is many people who are truly disabled are going home without groceries, prescriptions, or are late to medical appointments because they cannot find a parking spot for someone with a disability. Hence, people with disabilities are even further inconvenienced. We are making a statewide effort to help with education. We are hoping to educate those that park in disabled spots unlawfully, so that our population with disabilities has the same access as people without disabilities. This is not only about parking, but access to services, which is a civil right.

To learn more, go to [Coloradodisabilitycouncil.org](http://Coloradodisabilitycouncil.org).

---

#### **New State Medicaid ID Cards Coming in July**

Changes will be made to State Medicaid ID cards issued after July 1, 2015. The new cards will look similar to the current cards but will be made out of sturdy paper stock and no longer contain a magnetic strip.

Current Medicaid ID cards will remain valid, and Medicaid members with the current version of the card do not need to request new cards.

For additional information, please contact [Kerri Coffey](#) with the Department of Healthcare Policy & Financing.

---

#### **Congratulations to Providers Recognized in the ACC Enhanced Primary Care Program for Fiscal Year 2014-2015!**

Beginning July 1, 2014, the Department of Healthcare Policy and Financing, in partnership with the Regional Care Collaborative Organizations (RCCOs), initiated the first steps to recognize and reimburse Primary Care Medical Providers (PCMPs) who offer services beyond the traditional fee-for-service primary care model of care.

Nine factors were adapted from Colorado Senate Bill 07-130 concerning medical homes for children, national patient-centered medical home models [e.g. National Committee for Quality Assurance (NCQA) 2014], evidence-based practices, RCCO recommendations, and other key Department initiatives designed to incentivize quality improvement.

PCMPs that successfully demonstrated meeting a minimum of five of the nine factors are eligible for an additional \$.50 per member per month (PMPM) payment for Fiscal Year 2014-2015 to be paid as a one-time, lump-sum payment on or before August 31, 2015.

We're pleased to congratulate the following PCMPs in our region that have earned this recognition for Fiscal Year 2014-2015:

- Associates in Family Medicine
- Aurelio Etcheverry, D.O. / Dinosaur Junction Pediatrics
- Axis Health System - Cortez Integrated Healthcare and La Plata Integrated Healthcare
- Banner Health Clinics
- Basin Clinic
- Castle Valley Children's Clinic
- Foresight Family Physicians
- Fort Collins Youth Clinic
- Glenwood Medical Associates
- Gunnison Valley Family Physicians
- Juniper Family Medicine
- Lake City Area Medical Center
- MidValley Family Practice
- Miramont Family Medicine
- Moffat Family Clinic
- Mountain Family Health Centers
- Mountain Medical Center
- Northwest Colorado VNA Community Health Centers
- Peach Valley Family Medical Center
- Pediatric Associates of Durango
- Pediatric Associates of Montrose
- Pediatric Partners of Glenwood Springs
- Pediatric Partners of the Southwest
- Primary Care Partners
- PVH Family Medicine Center
- River Valley Family Health Center
- Salud Family Health Centers
- St. Mary's Family Medicine Center
- Steamboat Springs Family Medicine
- Summit Community Care Clinic
- Sunrise Community Health Centers
- Surface Creek Family Practice
- Telluride Medical Center

- Town Clinic of Crested Butte
- Uncompahgre Medical Center
- Western Valley Family Practice
- Yampa Valley Medical Associates

This group of PCMPs represents 15 counties and accounts for approximately 67% of our attributed membership region-wide.

---

#### Colorado Care Connections Program

NEW funding is now available for qualified practices for in-office support for new or enhanced Health Information Exchange (HIE) connectivity for Electronic Health Record (EHR) utilization optimization.

Quality Health Network (QHN) and Colorado Regional Health Information Organization (CORHIO) are partnering with Colorado's Department of Health Care Policy and Financing to offer qualified Medicaid practices the opportunity to establish new or enhance their HIE connectivity and functionality. To learn more about this opportunity and see if your practice qualifies, please contact:

QHN - Contact your QHN Clinical Account Manager or call QHN at 970-248-0033; or

CORHIO - Contact Jeff Messer, Chief Development Officer, [jmesser@corhio.org](mailto:jmesser@corhio.org) or 720-285-3271

Thank you for your commitment to serving as a Medical Home for RCCO Members and ensuring the success of the Medicaid ACC program. Please [contact us](#) at any time with questions or feedback.

Sincerely,

The Accountable Care  
Collaborative Team,  
Rocky Mountain Health Plans



[Update your Email Preferences](#)

Have a question, comment, concern or compliment? Please contact [The Accountable Care Collaborative Team](#).

Please add [noreply@email.rmhp.org](mailto:noreply@email.rmhp.org) your email address book.

This email was sent to: [nicole.konkoly@rmhp.org](mailto:nicole.konkoly@rmhp.org)

If you no longer wish to receive emails from us, please [unsubscribe](#)

View our [privacy policy](#)