



Quick Links

[RMHP Community Website](#)

[ACC Provider Information](#)

[Medicaid Provider Help](#)

About Rocky Mountain Health Plans

[Rocky Mountain Health Plans \(RMHP\)](#) is an independent, not-for-profit health benefits provider that has served the health care needs of Coloradans for more than 30 years.

As an active partner with the Colorado Medicaid Accountable Care Collaborative, Rocky Mountain Health Plans (RMHP) is contracted with the Colorado Department of Health Care Policy and Financing to serve as the Regional Care Collaborative Organization (RCCO) for Region 1.

Region 1 includes the following 22 counties: Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, La Plata, Larimer, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, and Summit.

Greetings!

Thank you for your interest and support! Please read on for noteworthy information and updates on the Accountable Care Collaborative.

Enhanced Primary Care Program - Applications Being Accepted through 5/1/16

The [Medicaid Accountable Care Collaborative Enhanced Primary Care Program](#) is continuing for Fiscal Year 2015-2016 (July 2015 - June 2016). Providers that were certified for Fiscal Year 2014-2015 are automatically renewed for this fiscal year and **do not** need to re-apply. Providers that did not participate last fiscal year are strongly encouraged to submit their applications to us as soon as possible. Please contact [Nicole Konkoly](#) to learn more about how to participate.

Project ECHO: Chronic Pain and Buprenorphine Telehealth Tracks Open

Project ECHO Chronic Pain Telehealth program will be starting on May 12, 2016 and will continue through April 2017.

Project ECHO Buprenorphine Telehealth program has flexible start and end dates for participation, and will last for a 12-month period.

To learn more and sign-up for either or both programs, please email: Agi Erickson at ericksa@chc1.com. You may also view the [program flyer](#).

Accountable Health Communities Model

The [Accountable Health Communities Model \(AHCM\)](#) is an opportunity to test, over five years, if systemically identifying and attempting to address health-related social needs - housing, food, utilities, safety, transportation - through referral and community navigation can reduce healthcare costs, inpatient and outpatient utilization, and improve healthcare quality and delivery.

RMHP is interested in the AHCM because it is in strategic alignment with current activities such as coordinating assessment and care planning, addressing the needs of the whole person, and investing in technology and data sharing. AHCM presents an opportunity to accelerate coordination across medical, behavioral and social service providers. In addition, this is a meaningful opportunity to provide policy direction and feedback to federal and state policy leaders and to move the entire healthcare system in a positive direction.

In order to leverage this opportunity, we need all Western Slope practices and community based organizations to participate! Please visit the [AHCM webpage on RMHPCommunity.org](#) to learn more, and contact [Kathryn Jantz](#) at 720-515-3814 or [Nicole Konkoly](#) at 303-967-2004 with any questions.

Medicaid Rebrand and Name Change Launching in May

The Department of Healthcare Policy and Financing will be introducing a new brand for the Colorado Medicaid program in May 2016. Beginning in May, Medicaid will be called **Health First Colorado**. The name change is already reflected on medical cards printed from the PEAK website. Newly enrolled members receiving hard copies of their medical card should expect to see the name change by June 2016. Please note that the current cards are still valid, and members who are already enrolled **do not** need to request new cards. For more information on the rebrand and name change, visit the [Health First Colorado webpage](#).

Provider Revalidation and Enrollment Update

What: Revalidation of enrollment, as required by Section 6401 (a) of the Affordable Care Act, means all currently enrolled Medicaid and Medicare providers and suppliers must revalidate their enrollment information under new enrollment screening criteria.

How: Providers must complete the process by using the Department of Healthcare Policy and Financing's [Online Provider Enrollment Tool](#). By revalidating, providers will simultaneously enroll into the Colorado interChange, an updated Medicaid Management Information System (MMIS) scheduled to launch in November 2016.

When: Although the Centers for Medicare and Medicaid Services (CMS) has extended its deadline for states to complete provider revalidation, **it is important that Colorado providers complete revalidation and/or enrollment as soon as possible** to avoid a delay in payment when the State's new claims payment system, the interChange, launches later this year.

Tips:

- **Access Training Resources:** Please **do not** begin the application before reviewing all of the training resources available online. Skipping these training courses can lead to a number of incorrect or incomplete applications which require additional review, and can impede processing time. [Revalidation and Enrollment Instructions](#) are available online. Be sure to review the [Information by Provider Type](#) before you begin the online training, as it will help you select the correct training.
- **RCCO Network Participation:** In the "MCO/BHO Network Participation" panel, **you will not be able to affiliate with a RCCO until the interChange goes live.**
- **Sequence of Group & Individual within a Group Applications:** If you are submitting an application with the "group" provider type, with affiliated "individual within a group" provider types, you must submit the "group" application prior to submitting the affiliated "individual within a group" applications.

How to Get Help:

- **Tech Support Live Chat Sessions:** Providers have reported that these are hugely helpful and can often be the quickest way to get your specific questions answered. Technical assistance live chat sessions are currently offered on **Tuesdays & Thursdays from 1-2 pm.** You don't have to register for a specific date, [just show up in the \(virtual\) room at 1 pm \(Mountain Time\).](#)
- **Contact RMHP:** Please contact [Nicole Konkoly](#) at 303-967-2004 or [Kendra Peters](#) at 720-493-2050 if you would like additional information or assistance in navigating this process.
- **Download a Quick Tips Guide:** You may also download a [Quick Links Guide](#) that we've developed to assist with the process.

State Innovation Model (SIM) Updates

Colorado has been awarded a \$65 million grant from the Center for Medicare & Medicaid Innovation to transform practices, test new models for payment and care delivery, and integrate primary care and behavioral health care through the [Colorado State Innovation Model \(SIM\).](#)

The SIM Office has announced the [primary care practices participating in first cohort.](#)

In the near future, the Department of Healthcare Policy and Financing (HCPF) will release information regarding Medicaid funding and Memorandum of Understanding (MOU) guidance for SIM Cohort 1 practices. We will share that information with SIM Cohort 1 practices as soon as it becomes available. If you have questions in the meantime, please contact [JD Belshe](#) with HCPF.

ACC Phase II Update

The next phase of the Accountable Care Collaborative (Phase II) seeks to leverage the program's proven successes and enhance the Medicaid client and provider experience.

- **Behavioral Health Reimbursement Framework:** The Department has developed a high-level model further defining the February 2016 program decision regarding the reimbursement of behavioral health services in ACC Phase II. The Department will retain a capitation payment to support the full continuum of behavioral health services from outpatient therapy to alternative community services to crisis response and hospitalization. One significant change from the current capitation will be limiting the use of covered diagnosis requirements, where possible, in order to improve access to care. You can read more about the [behavioral health reimbursement framework](#) on the HCPF website.
- **February 9 Webinar FAQs available:** On February 9, Medicaid Director Gretchen Hammer and Deputy Medicaid Director Laurel Karabatsos hosted a call and webinar with stakeholders to discuss the ACC Phase II procurement timeline and behavioral health reimbursement program decision. [FAQs are available online now.](#)
- **Opportunities to Engage & Be Informed:** All interested parties may sign up for the [ACC Phase II Stakeholder Updates list.](#) The Department will use this list and their website [Colorado.gov/HCPF/ACCPhase2](#), as the primary vehicles to announce feedback opportunities and Phase II developments.

Quarterly Key Performance Indicator (KPI) Incentive Payment Update

The quarterly ACC incentive payments for performance on the program's Key Performance Indicators (KPIs) for Fiscal Year 2015-16, Q1 (July - September 2015) were issued by the Department of Healthcare Policy and Financing to Primary Care Medical Providers (PCMPs) and Regional Care Collaborative Organizations (RCCOs) in March. The payments rewarded improvements over an expected performance in the number of new mothers receiving postpartum care and the reduction of unnecessary ER visits.

In Region 1, we achieved our Tier 1 target for the ER KPI, as well as the portpartum visit KPI. Reaching a tier 1 target means that the RCCO improved over its expected performance (benchmark) by 1 percent. All PCMPs should have received an incentive payment in

Providers should have received their invoice payment in March. The payments are remitted electronically by State Medicaid. Please contact [Nicole Konkoly](#) if you have any questions about your payment or would like additional information.

RCCO Eligibility Information No Longer Available on RMHP Provider Portal

Effective immediately, RCCO member eligibility information is no longer available by querying the RMHP Provider Portal. If a provider does an "Eligibility Search" on an RCCO member, the portal will display the message "No Records Found". **To obtain eligibility verification for RCCO members, you must query the [Colorado Medicaid provider portal](#).** Please contact your Provider Relations Representative if you have any questions.

Thank you for your commitment to serving as a Medical Home for RCCO Members and ensuring the success of the Medicaid ACC program. Please [contact us](#) at any time with questions or feedback.

Sincerely,

The Accountable Care Collaborative Team,
Rocky Mountain Health Plans



[Update your Email Preferences](#)

Have a question, comment, concern or compliment? Please contact [The Accountable Care Collaborative Team](#).

Please add noreply@email.rmhp.org your email address book.

This email was sent to: nicole.konkoly@rmhp.org

If you no longer wish to receive emails from us, please [unsubscribe](#)

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