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## Quick Links

[RMHP Community Website](#)

[ACC Provider Information](#)

[Medicaid Provider Help](#)

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## About Rocky Mountain Health Plans

[Rocky Mountain Health Plans \(RMHP\)](#) is an independent, not-for-profit health benefits provider that has served the health care needs of Coloradans for more than 30 years.

As an active partner with the Colorado Medicaid Accountable Care Collaborative, Rocky Mountain Health Plans (RMHP) is contracted with the Colorado Department of Health Care Policy and Financing to serve as the Regional Care Collaborative Organization (RCCO) for Region 1.

Region 1 includes the following 22 counties: Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, La Plata, Larimer, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, and Summit.

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## Greetings!

Thank you for your interest and support! Please read on for noteworthy information and updates on the Accountable Care Collaborative.

**We Apologize, the newsletter we sent out earlier today contained typos that have been corrected in this version.**

### News You Can Use: Important Program Updates

- **Colorado Medicaid is Now Called Health First Colorado**

Effective June 27, the Colorado Medicaid program is now known as Health First Colorado. The new name reflects the significant changes that have been made to modernize Colorado's Medicaid program to engage members, improve the quality and coordination of care, and make more efficient use of taxpayer dollars. There are no changes to member eligibility, coverage, benefits, or choice of providers associated with the change. For additional information, please visit the [HCPF website](#).

- **Are You Ready for October 31, 2016?**

The Department of Healthcare Policy and Financing (HCPF) will be launching several new provider-facing systems on October 31, 2016. Transition information can be accessed on HCPF's [Provider Resources webpage](#), including [a list of transition dates and deadlines](#).

### **Provider Revalidation and Enrollment into the Colorado interChange**

All Health First Colorado (Colorado's Medicaid Program) and Child Health Plan Plus (CHP+) providers must undergo revalidation and screening as a Federal requirement. Providers can simultaneously complete the revalidation and screening process and enroll into the State's new enrollment and claims management system, called the Colorado interChange, by using the [Online Provider Enrollment Tool](#) available on the [HCPF website](#).

**Providers must complete the process and receive**

**their approval before the interChange launches on October 31, 2016 in order to ensure they can submit claims and PARs, receive payments, and verify member eligibility when the new system launches. If you have not already started or completed this process, please do not delay.**

**We are here to help!** Please reach out to [Kendra Peters](#) (720.493.2050) or [Nicole Konkoly](#) (303.967.2004) for assistance or to check the status of your application. The Health First Colorado Enrollment and Revalidation Information Center is also available to assist, and can be reached at: **1-800-237-0757, option 5**. The Information Center is available Monday - Friday between 8 am and 5 pm and closed for lunch between 12 - 1 pm.

#### **Provider IDs and Portal Logins**

**Your Provider ID number will be changing.** Starting on October 31, 2016, claims must be submitted using your new provider ID number. Your new provider ID number will be sent out via email on October 15, 2016.

#### **Trading Partner IDs and Electronic Data Interchange (EDI)**

In order to submit batch claims to the Colorado interChange system, you **must** enroll as a Trading Partner for the Colorado interChange, and pass test transactions for HIPAA compliance. After submitters receive their new TPID and complete their test transactions, the providers (they submit for) need to authorize them. This authorization process can only be done once the submitter has completed and passed their test transactions, so submitters are encouraged to begin their enrollment ASAP. For further information, please visit the Department's [EDI Support web page](#).

#### **Claims Payment Delays**

**During the transition to the new Colorado interChange, there will be a delay in payments for all providers.** The length of delay will depend on the type of claim you're submitting. Unfortunately, these delays are unavoidable and no exceptions can be made. Find more detail about these dates on the Department's [Provider Resources web page](#).

#### **New Pharmacy Benefit Management System**

On October 31, 2016, Magellan RX Management will be the new Pharmacy Benefit Management System for Health First Colorado. All ordering, prescribing, and referring (OPR) providers must be enrolled in the new Colorado interChange to prescribe medications for First Health Colorado Members, even if the provider does not submit claims directly to Health First Colorado.

The pharmacy billing numbers, known as the PCN, BIN and Group numbers, will also change. These changes will need to be updated in the pharmacy claims submission software for drug claims to process correctly.

#### **Trainings**

Please visit HCPF's [Provider Resources web page](#) for a list of important dates, [training availability for the new provider Web Portal](#), and additional information.

- **New Health First Colorado Provider Fee Schedule Effective 7/1/16**

The new and complete Health First Colorado provider rate fee schedule has been released for dates of service effective July 1, 2016. Medicaid reimbursed certain codes at a Medicare equivalent rate to comply with Section 1202 of the Affordable Care Act (ACA) for Calendar Year 2013 and Calendar Year 2014 and temporarily extended the Medicare

equivalent rate through June 2016.

Effective July 1, 2016, evaluation & management (E&M) and vaccine administration services will be reimbursed at the December 2012 level, **except as noted below**. From July 1, 2016 through June 30, 2017, through the efforts of HCPF and provider associations, one year of additional funding is authorized to reimburse important E&M code categories and vaccine administration codes at somewhat higher rates. The E&M categories with temporary funding are standard office visits, preventive care office visits, newborn visits, neonatal and pediatric critical care visits, and counseling visits. These rates are scheduled to return to the December 2012 level on July 1, 2017. View the [complete Medicaid fee schedule](#).

- **Client Overutilization Program (COUP) - Introductory Letters Mailed to 4,000 Clients Statewide**

The Client Overutilization Program (COUP) is a statewide surveillance and utilization control program that safeguards against unnecessary or inappropriate use of care or services, by identifying excessive patterns of utilization in order to rectify over-utilization practices of clients. HCPF recently identified approximately 4,000 Health First Colorado clients statewide who meet the criteria for the program, which includes high risk drug prescriptions, 3 or more prescribers, and/or 4 or more ER visits in a single quarter. Approximately 545 of these clients are ACC Region 1 members. Selected clients were mailed an "introduction letter" to let them know they had been identified as potentially needing additional support in managing their health care, and of the availability of their Primary Care Medical Provider (PCMP) and Regional Care Collaborative (RCCO) to assist them. **Please note that at this time, clients who received these letters are not "locked in" to a specific pharmacy or provider.** We will share with you a list of your attributed ACC patients who received a letter. Please contact [Nicole Konkoly](#) (303.967.2004) with questions.

- **Recoupment of Key Performance Indicator Overpayments**

HCPF identified that there was an error in the calculations of the State Fiscal Year 2016-2017, Q1 Key Performance Indicator (KPI) incentive payments made in March for the time period of July-September 2015, resulting in overpayment to some RCCOs and PCMPs. Therefore, for the Q3 KPI incentive payment, which will be made this month, HCPF will be doing payment and recoupment for Q1 at the same time. Overall, this will result in a net gain for practices, and there are no take backs for Region 1. RCCOs have received PCMP payment information from HCPF and we are glad to work with you to help you understand your remittance statement. Please contact [Nicole Konkoly](#) (303-967-2004).

- **Enhanced Primary Care Program Payments and Recognition Certificates**

PCMPs that have qualified for the Accountable Care Collaborative Enhanced Primary Care Program for State Fiscal Year 2015-2016, as well as practices that qualified for State Fiscal Year 2014-2015, will receive their lump sum payment this month. The payment will be made at the same time as the KPI incentive payments for State Fiscal Year Q3. We will be sharing detailed information with participating practices on their payment amount as soon as that information becomes available. We will also mail each participating practice their recognition certificate in the near future. If you have any questions in the meantime, please contact [Nicole Konkoly](#) (303-967-2004).

**Did You Know? Initiatives and Opportunities**

- **New and Free Online Cognitive Behavioral Therapy Service for Western Slope Health First Colorado Members**

Online therapy can help when you have:

- Just screened a patient for anxiety or depression (including post-partum) and the screen is positive,
- A patient who does not feel comfortable speaking with a therapist face-to-face, or
- A patient who wants evening or weekend appointments, or the utmost discretion.

Ieso Digital Health has partnered with Colorado Health Partnerships to offer free online cognitive behavioral therapy (CBT) through written conversation, to Health First Colorado members aged 18 and older living with anxiety and/or depression in the [Colorado Health Partnership service area](#).

- This service is self-referral.
- Patients can learn more and sign up at: [www.iesohealth.com](http://www.iesohealth.com) or call **1-844-284-7770**.

For more information, please visit [www.iesohealth.com](http://www.iesohealth.com) or email: Sheeba Ibidunni at [s.ibidunni@iesohealth.com](mailto:s.ibidunni@iesohealth.com).

- **Project ECHO Website Access**

The Project ECHO vendor, Community Health Center, is expanding access to the program website, known as PainNet. PainNet is an online learning community that aims to improve pain care expertise amongst primary care providers. **Starting now until July 2017, the website will be available to PCMPs who are not currently participating in Project ECHO.**

The PainNet learning community enables primary care providers to develop expertise to treat patients with complex chronic pain through a combination of archived Project ECHO Pain case presentations, resource libraries, community forums and expert consultations. Providers and specialists are able to communicate through discussion boards, chat rooms and direct messaging.

This is a great chance for any provider who was unable to sign up for Project ECHO to access resources that can increase their knowledge on how to manage chronic pain more effectively.

- You can view a video with more information on PainNet: <https://vimeo.com/142093186>
- If you would like to sign up for access, please contact Agi Erickson at [ericksa@chc1.com](mailto:ericksa@chc1.com).

- **The Colorado Health Foundation Funding Opportunities**

The Colorado Health Foundation has recently announced several funding opportunities that may be of interest to primary care practices, including the following:

**Strengthening Primary Care:** This initiative is intended to support primary care providers by offering low-interest loans in addition to grants so that organizations can access the flexible capital

they need to increase access to and improve the delivery of comprehensive, person-centered care. Grants of up to \$500,000 and/or low-interest loans in the range of \$500,000 to \$5 million are available to clinics for physical and information technology infrastructure as well as working capital related to expansion or improvements to care delivery. Furthermore, loan options will be available to for-profit safety net providers, many of which serve rural Coloradans.

**Grant Deadlines:** Oct. 15, 2016, Feb. 15, 2017, June 15, 2017

[A webinar on Debt & Financing for Primary Care Clinics](#) will be hosted by Alice Antonelli, advisory services director at Nonprofit Finance Fund, on Wednesday, Sept. 28 from 12:30-2 p.m. Colorado-based primary care clinics interested in the Strengthening Primary Care funding opportunity are encouraged to join.

**Telehealth:** As part of the Foundation's strategy to strengthen the delivery of comprehensive, person-centered primary care, this initiative will build capacity in primary care clinics for the implementation of telehealth services. Funding will support up to \$100,000 for costs associated with the purchase of telehealth equipment and/or the employment of workflow or billing consultants. Private practices may also apply for low interest loans.

**Open Grant Deadline:** Oct. 15, 2016

- **New Vaccine Resources Available for Healthcare Providers**

The Colorado Department of Public Health and Environment (CDPHE) has launched a new web-based resource for providers who want to build a successful immunization program. This resource hub offers a variety of tools to assist with challenges that providers may encounter in their immunization programs. [View the toolkit.](#)

Thank you for your commitment to serving as a Medical Home for RCCO Members and ensuring the success of the Medicaid ACC program. Please [contact us](#) at any time with questions or feedback.

Sincerely,

The Accountable Care Collaborative Team,  
Rocky Mountain Health Plans



[Update your Email Preferences](#)

Have a question, comment, concern or compliment? Please contact [The Accountable Care Collaborative Team](#).

Please add [noreply@email.rmhp.org](mailto:noreply@email.rmhp.org) your email address book.

This email was sent to: [nicole.konkoly@rmhp.org](mailto:nicole.konkoly@rmhp.org)

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